

## Strategic map of SO SR

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## Customer / IP satisfaction

Statistical products & services with better characteristics

- representing higher customer value

New/innovated statistical products, services responding to new phenomena

- representing customer value

Partnerships

## Effective internal processes

Use of new data sources, taking over data IS of reporting units, microdata exchange

Enhancing effectiveness of statistical production by further modernisation, industrialisation

Enhancing effectiveness of methodological support; synchronisation: R&D (method., IT) – operation

## Systems, knowledge

Vision

Mission

Development of IT support, optimisation of IT process management HR development (leaders, management, staff)
Relationship management (customers, data suppliers, other IP)
Enhancing effectiveness of external and internal communication
Ensuring financial resources, cost management
Development of the SO SR integrated QMS
Strengthening legislation

Control state