

Quality policy of the Statistical Office of the Slovak Republic

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The quality policy of the Statistical Office of the SR is based on its mission to provide high-quality, impartial and trustworthy statistical information and services. These respond to the needs of users, support the creation of public policies and contribute to the development of the Slovak Republic. The mission is enshrined in the Development Strategy of the Statistical Office of the SR until 2028. In line with this mission, the Quality policy is based on the following principles:

Quality Policy Principles

1. User orientation

1. Our key partners are the users of statistical products and services – citizens, public institutions, the business sector, universities, research and international organisations. We are aware of their requirements and expectations, we strive to meet them and at the same time increase their satisfaction.
2. Users' trust in our statistics and the credibility of our institution give meaning to our existence.
3. We focus on credibility, impartiality and quality of outputs in order to meet users' needs and support their satisfaction.
4. We see the development of statistical literacy as a fundamental prerequisite for better use of statistics in evidence-based decision-making.

2. Data protection and respect for suppliers

1. We are an independent professional institution not succumbing to any external pressure when publishing statistical outputs.
2. We require data from reporting units only in cases where they are not available from administrative or other external sources.
3. We actively reduce the administrative burden on respondents to statistical surveys by using already existing data.
4. We ensure the protection of data confidentiality using legislative, organizational and technological measures.

3. Open and developing institution

1. We enhance the professional expertise of our employees to foster continuous improvement of our activities and the quality of our services, processes and outputs.
2. We are open to new knowledge and challenges arising from the membership of the Slovak Republic in the European Union and its involvement in the European Statistical System.
3. We adapt to the evolving needs and expectations of users, partners and other stakeholders.

4. Cooperation with partners

1. We ensure high-quality and reliable statistical production through cooperation with partners from the National Statistical System and international partners.
2. We cooperate with public administration bodies, local governments, profit and non-profit organisations, the National Bank of Slovakia, European and international

organizations, as well as research and educational institutions.

3. We actively cooperate with administrators of external data sources, which allows us to reduce the burden on respondents and enhance the quality of statistical outputs

5. Leadership and responsibility

1. The Office's management is committed to permanent improvement of the efficiency and effectiveness of the Quality management system.
2. Our aim is to achieve high quality outputs by risk prevention and active management of the undesired events.

6. Employees – the basis for success

1. Our organization relies on highly qualified, loyal and committed employees who promote the objectives of the Office and act in its favor.
2. We foster their professional growth and create an environment that develops their potential.
3. Expertise, ethics and shared values are the basis for our success.

This quality policy represents a framework for setting and evaluating our quality objectives.

Bratislava, 1 September 2025

Ing. Martin Nemky, MBA, signed
President of the Statistical Office
of the Slovak Republic