

## Changes in the availability of services of the Statistical Office of the SR in connection with an emergency situation

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With regard to the announced emergency situation in the Slovak Republic and in order to prevent the spread of COVID-19 as well as to protect you and the employees of the SO SR, the **Crisis Staff of the SO SR** has gradually adopted the following measures in relation to public services (updated as of 20 March 2020):

- **the premises of all buildings of the Statistical Office of the Slovak Republic** (in Bratislava and also in other cities) are closed to the public,
- all visits are abolished and working meetings are reduced to minimum,
- MAILROOM at the Central Office (Miletičova 3, Bratislava) is available for receiving letters and other deliveries in restricted time from 8.00 am to 12.30 pm,
- PROVISION OF INFORMATION on products, business register and other SERVICES OF INFORMATION SERVICE are available:
  - viaphone daily from 8.30 am to 12.00 pm (at the central office in Bratislava on Miletičova Street and also in regional workplaces)
  - via e-mails via individual workplaces or via [info@statistics.sk](mailto:info@statistics.sk)
  - **CONTACTS on first contact workplaces according to a type of request** (telephone numbers and e-mail contacts are still valid)
- The LIBRARY in the Central Office is closed to the public.

When addressing your requirements, **please prefer electronic (e-mail) or written form of communication**. The measures are valid until further notice and were adopted on the basis of the Government Resolution No 111/2020.

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